

Comprehensive Gastroenterology

3323 Colorado Blvd., Suite 105, Denton, TX 76210 | (940) 243-0912 | (940) 243-0921 Fax

➤ Patients' Bill of Rights and Responsibilities

The staff of Comprehensive Gastroenterology recognizes you have rights while you are a patient receiving medical care. In return, there are responsibilities for certain behavior on your part as the patient.

A patient has the right to:

- Be treated with respect, consideration, dignity and provided appropriate privacy.
- A prompt and reasonable response to questions and requests.
- Have patient disclosures and records treated confidentially and be given the opportunity to approve or refuse the release of information.
- Be provided information about treatment, planned course of treatment, alternatives, risks, and expected outcomes and be given the opportunity to participate in decisions involving care.
- Receive information about their rights, patient conduct and responsibilities, services available at Comprehensive Gastroenterology, provisions for care after hours and in an emergency, fees for services, and payment policies.
- Know if medical treatment is for purposes of experimental research and to give consent or refusal to participate in such instance.
- Receive information to assure understanding of any marketing regarding the competence and/or capabilities of Comprehensive Gastroenterology.
- Receive information about how providers are credentialed to provide care at all facilities where practicing rights are given.
- Change primary or specialty physicians if other qualified physicians are available.

A patient is responsible for:

- Using the best ability to provide to the health care provider accurate and complete information about present complaints, past illnesses, hospitalizations, medications, and other matters relating to the patient's health.
- Reporting to the health care provider any unexpected changes in a patients' health condition.
- Reporting to the health care provider whether there are questions about the contemplated course of action and expected patient responsibilities.
- Keeping appointments and following the treatment plan recommended by the provider
- Actions if treatment is refused or the health care provider's instructions are not followed.
- Assuring that the financial obligations for services are fulfilled as promptly as possible.
- Following health care facility rules and regulations affecting patient care and conduct.

Complaints

If you have a question, concern or complaint about your rights or responsibilities, please let us know. We want to assure that we provide you with excellent service, including answering your questions and responding to your complaints or concerns.

- ✓ I have read and understand the Bill of Rights and Responsibilities that were given to me and I was given the opportunity to ask and questions.

Patient Signature

Printed Patient Name

Date